

User Manual

Flow Meter – Vortex

Model: FLV



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Notices and Warnings

Notices

Please **read this manual** in full and carefully observe the notes and instructions before and during installation, operation and maintenance. The manufacturer cannot be held liable for any damage which occurs as a result of noncompliance with this manual.

Do not tamper with device. Should the device be tampered with in any manner other than a procedure which is described and specified in this manual, the warranty is cancelled and the manufacturer is exempt from liability.

The product is designed exclusively for the described application. Use of this product in conditions not specified in this manual or, contrary to the instructions provided by the manufacturer, is considered improper handling of the product and will void your warranty. The manufacturer will not be held liable for any damages resulting from improper use of the product.

This manual should be read carefully by relevant personnel and the end user. This manual should be kept with the product and be made available as needed. **Once you install or use the product, you accept that you have read, understood and complied with this manual.**

CAA Sensors endeavours to make the content of this manual correct but is not responsible for omissions or errors and the consequences caused. In case of any doubts or questions regarding this manual or the product, please contact CAA Sensors.



Warnings

Ignoring the warnings can lead to serious injury and/or cause damage!

When handling, operating or carrying out maintenance on this product, personnel must employ safe working practices and observe all local health & safety requirements and regulations.

Improper operation or maintenance of this product could be dangerous and result in an accident causing damage to machinery or injury or death.

The manufacturer cannot anticipate every possible circumstance which may represent a potential hazard. The warnings in this manual cover the most common potential hazards and are therefore not all-inclusive. If the user employs an operating procedure, an item of equipment or a method of working which is not specifically recommended by the manufacturer they must ensure that the product will not be damaged or made unsafe and that there is no risk to persons or property.

NEVER CHANGE ORIGINAL COMPONENTS WITH ALTERNATIVES.



Compressed Air Safety

Any contact with quickly escaping air or bursting parts of the compressed air system can lead to serious injuries or even death.

- Do not exceed the maximum permitted pressure.
- Only use pressure rated installation materials and parts.
- Avoid getting hit by escaping air or bursting parts.
- The system must be pressure-less during maintenance work.



Electrical Safety

Any contact with energised parts of the product, may lead to an electrical shock which can lead to serious injuries or even death. The user shall take all measures necessary to protect against electrical shock.

Consider all regulations for electrical installations.

The system must be disconnected from any power supply during maintenance work.

Any electrical work on the system is only allowed by authorised qualified personnel.

Storage and transportation

- Make sure that the transportation temperature of the sensor is between -10°C to 60°C (14°F to 140°F).
- Please make sure that the storage temperature of the sensor is between -10°C to 50°C (14°F to 122°F) and the humidity is <90%, no condensation. Avoid direct UV and solar radiation during storage.

Cleaning

If you need to clean the sensor it is recommended to use a clean, dry cloth. For stubborn marks, use distilled water or isopropyl alcohol only.

Please note: contamination on the sensor tip will affect calibration and accuracy of the sensor. Removal of the contamination may not fix the issue.

Disposal

Electronic devices are recyclable material and do not belong in the household waste. The product, accessories and its packing material must be disposed according to local statutory requirements.

About Flow Meters

Intended use

CAA Sensors flow meters are suitable for use in manufacturing, industrial and base building environments providing the sensor's specifications are met. This includes:

- Sensor is used in steam or inert gases, e.g. air, oxygen, nitrogen, carbon dioxide
- Flow rate is between: 1.5 to 300 Nm/s (5 to 984 ft/sec)
- Pressure and temperature of the gas / steam are within specifications (refer to table on next page)
- Power supply is between: 18 to 30 vDC
- The flow meter is not used in explosive areas.

Refer to the *Specifications* section (next page) for full requirements.

The vortex flow meter measures flow, consumption, pressure, temperature.

Vortex Flow Meters

Vortex meters are widely used in industrial processes, manufacturing, chemical, petrochemical, power engineering, etc.

The Vortex flow meter is perfectly suited for measuring flow and consumption of inert gases and steam, no matter how heavily contaminated.

With built-in pressure and temperature sensors, all parameters of your gas or steam system are monitored in one unit, saving you install and maintenance costs.

Key features of the Vortex Flow Meter:

- No moving parts, making it both durable and easy to maintain.
- Ultra-high sensitivity vortex probe
- Turndown ratio well beyond traditional Vortex flowmeters
- Full digital signal processing for higher precision and better stability
- Full electrical isolation to filter out disturbances
- Vibration resistant
- All-welded construction for corrosion, high pressure and temperature resistance
- Integrated display

Specifications

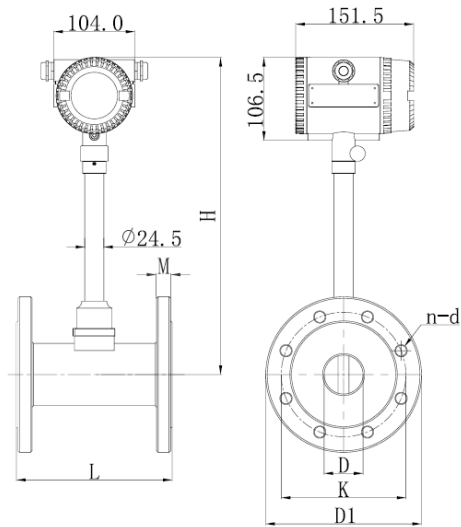
Vortex Flow Meter		
Technology	Karman vortex principle	
Medium	Inert Gases (see below) and steam	
Gas types	Air, Argon, Carbon Dioxide, Carbon Monoxide, Helium, Hydrogen, Natural Gas, Nitrogen, Nitrous Oxide, Oxygen, Sulfur hexafluoride (SF6)	
Gas Quality	Wet and dry gas Dry and clean gas	
Measurement Ranges		
Flow Measurement	1.5 to 300 Nm/sec	5 to 984 ft/sec
Pressure Measurement	Gas: 0 to 17 bar (1.6MPa, 246 psi) Steam: 0 to 63 bar (6.3 MPa, 913 psi)	
Gas Temperature Measurement	Gas: -40°C to +150°C Steam: -40°C to +280°C	Gas: -40°F to +302°F Steam: -40°F to +536°F
Accuracy		
Flow Accuracy	Class 1.0	
Repeatability	±0.2% RD	
Pressure Accuracy	±0.5% FS	
Temperature Accuracy	±0.5% (±1.0% FS @>100°C)	
Reference Conditions	20°C, 1bar(a), ISO1217 (Programmable)	
Outputs		
Output	Analog: 4 to 20mA / Pulse output Digital: RS485 Modbus / RTU	
Output Signals	Flow, consumption, pressure and temperature	
Power		
Power Supply	18 to 30V / 10W@24V	

Vortex Flow Meter		
Electrical Connection	Wiring terminal	
EMC	According to IEC 61326-1	
Display & Data Logger		
Display	2.0" LCD with touch panel	
Data Logger	Not available	
Other Information		
Bi-directional	No	
Pipe Size	DN15 to DN300	
Process Connection	Flange	
Product Materials	Main Body: 304 / 316L Vortex Sensor: 316L Meter Housing: Aluminum / Stainless steel	
Ambient Temperature	-40°C to +85°C	-40°F to +185°F
Environment Humidity	0 to 95% RH	
Installation Type	Permanent or temporary installation	
Calibration Frequency	Every 2 years	
Warranty Period	12 Months	

Flow Range

Pipe Size		Flow Range (Nm ³ /h)		Flow Range (cfm)	
DN	Inches	Min Flow	Max Flow	Min Flow	Max Flow
15	1/2"	1.0	50.9	0.6	30.0
20	3/4"	3.1	90.4	1.0	53.2
25	1"	8.8	530	5	312
32	1.25"	14.5	868	9	511
40	1.5"	22.6	1,357	13	798
50	2"	35.3	2,120	21	1,247
65	2.5"	59.7	3,583	35	2,108
80	3"	90.5	5,428	53	3,193
100	4"	141.4	8,482	83	4,990
125	5"	220.9	13,253	130	7,797
150	6"	318.1	19,085	187	11,228
200	8"	565.5	33,929	333	19,962
250	10"	883.6	53,014	520	31,190
300	12"	1,272.3	76,340	749	44,913

Dimensions



Sizing for PN16

Pipe Size		Measurement (mm)							
DN	Inches	D	D1	K	H	L	M	n	d
32	1.25	32	140	100	405	200	18	4	18
40	1.5	40	150	110	410	200	18	4	18
50	2	50	165	125	420	200	20	4	18
65	2.5	65	185	145	430	200	20	4	18
80	3	80	200	160	440	200	20	8	18
100	4	100	220	180	450	200	22	8	18
125	5	125	250	210	460	200	22	8	18
150	6	150	285	240	480	200	24	8	22
200	8	200	340	295	505	200	26	12	22
250	10	250	405	355	530	250	28	12	26

Installation



Installation Overview

Mechanical Installation

Step 1 – Find a suitable section of pipe

- The sensor must be installed vertically or horizontally
- The sensor must be installed away from bends, edges, seams, changes in pipe size and other obstructions
- Do **NOT** install the sensor upside down

Step 2 – Cut out section of pipe

Step 3 – Fit flow meter

Electrical Installation

Step 4 – Wire the sensor (see '*Installation – Electrical*')

Step 5 (optional) – Connect the sensor to your SCADA or energy management system

Tools and Equipment needed for installation

(not included with Flow Meter Pack)



Pipe Cutter



Welder



Wrench /
Spanner

Installation – Mechanical



WARNING!

- Incorrect installation can damage the sensor or cause it to work incorrectly.
- Avoid contact with corrosive gases

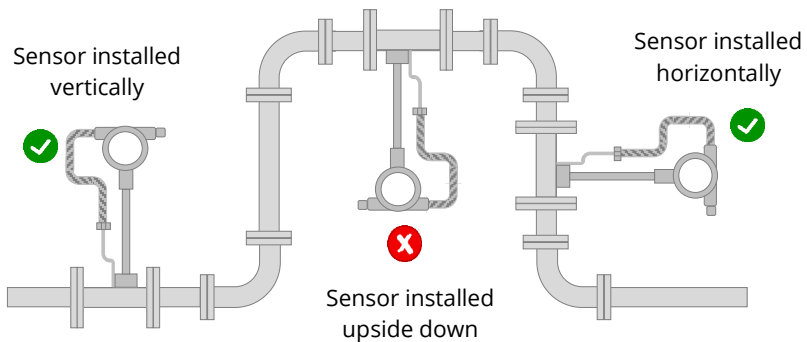


Notes

- **You need to maintain a minimum flow velocity of 1.5 Nm/s (5 ft/sec)** for the vortex flow meter to work correctly. Below this minimum velocity, the flow meter reading will be zero.
- **Before installing the sensor, make sure it is rated for your system** (refer to the “Specifications” section).
- Use of the product outside specified ranges or operating parameters can lead to malfunctions and may damage the product or system.
- Do not use this product in explosive areas.
- If there is strong vibration along the pipework, additional fixing measures will be needed. Too much vibration can damage the flow meter.
- Pay close attention to the installation location and contamination levels to ensure accuracy is maintained.
- The flow meter is **not** bidirectional. When installing and using the flow meter, please pay attention to the direction of gas / steam flow and the alignment of the sensor. The direction is indicated on the housing.
- The sensor is for indoor use only. If installed in an outdoor installation, the sensor must be protected from sun and rain.
- Only use pressure rated materials and parts when installing and maintaining the product.
- Do not disassemble the product.
- Please follow local and national regulations before/during installation and operation.
- The product must be installed properly and calibrated regularly, otherwise it may lead to inaccurate measurements.

Step 1 – Find a suitable section of pipe

- ✓ away from bends, edges, seams, changes in pipe size and other obstructions,
- ✓ at 90° to the pipe
- ✓ vertically or horizontally,
 - horizontal installation is recommended when the steam / gas contamination is relatively large.
- Make sure the insertion location has enough room around the pipe to install the sensor.



- ✗ Do **NOT** install the sensor upside down. This can result in water and contaminants damaging the sensor. Incorrect installation can result in incorrect measurements and void the warranty.

Choose insertion location, away from obstacles

To achieve and maintain the accuracy stated in the technical data, the sensor must be inserted away from bends, edges, seams, curve, changes in pipe size, control valves, etc.

For best results, choose a long, absolutely straight, section of pipe that is free of obstructions.

Pipe obstructions (e.g. bends, edges, seams, curves, changes in pipe size, control valves, etc) change the velocity of compressed air / gas / steam and/or create turbulence near the obstruction. Placing the sensor too close to the obstruction will result in inaccurate readings.



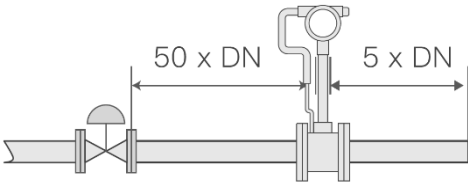
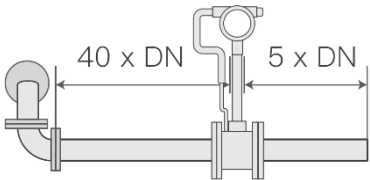
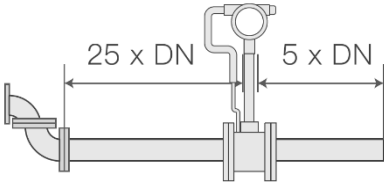
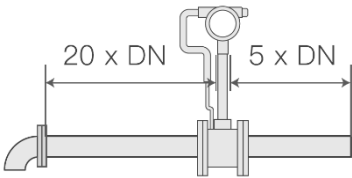
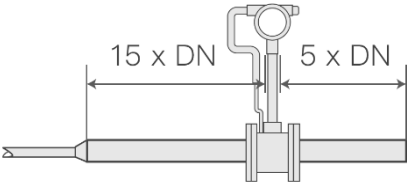
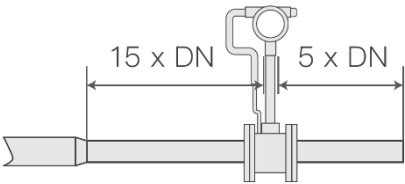
Notes

- Pay careful attention to the distance between the sensor's inlet and outlet sections and points of turbulence (e.g. bends, valves, etc).
- Make sure that the insertion location has enough straight pipe on either side of the sensor, as shown in the diagrams on the next page.
- Obstructions can cause counter-flow turbulence as well as turbulence in the direction of the flow.
- The diagrams below shows the **minimum** distances (in multiples of pipe diameters (DNs)) that the sensor must be installed away from bends, changes in pipe size and other obstructions.

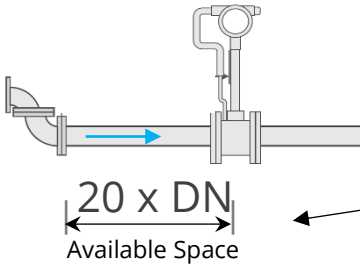


Correct Installation

Gas / Steam flow direction

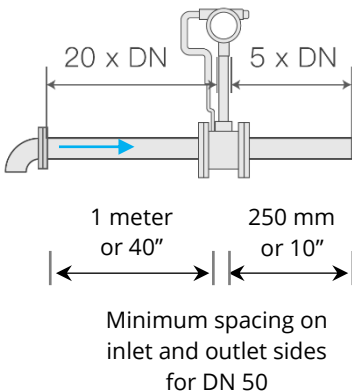
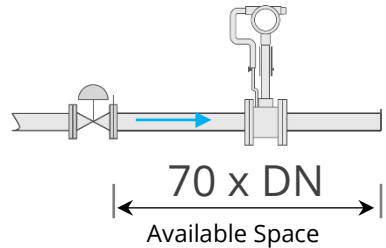


Examples



- To install a flow meter near 2 x 90° bends, you need at least 30 DN of space (25 DN on the inlet side + 5 DN on the outlet side, see diagram on previous page)
- Only 20 DN is available on the inlet side.
- Therefore, the sensor should **not** be installed in this location

- To install a flow meter near a control valve or pressure regulator, you need at least 55 DN (50 DN on inlet side and 5 DN on outlet side, see diagram on previous page)
- This section of pipe has 70 DN available
- Therefore, the sensor **can** be installed in this location



A flow sensor will be installed on a section of pipe, just after a bend (as shown in the diagram on the left). The pipe has a DN of 50 (i.e., it's a 2 inch or 50 mm pipe).

Therefore, the sensor must be installed:

- Inlet side: 20 x DN from the bend
 $= 20 \times 2'' = 40''$ or
 $= 20 \times 50\text{mm} = 1,000\text{mm} = 1 \text{ meter}$
- Outlet side: 5 x DN from any other obstruction
 $= 5 \times 2'' = 10''$ or
 $= 5 \times 50\text{mm} = 250\text{mm}$

Step 2 – Cut the Pipe



WARNING! Make sure the gas or steam is turned off and the pipe is depressurised before cutting.

Calculate the width of the pipe cut:

$$L = A + 2B + 2C$$

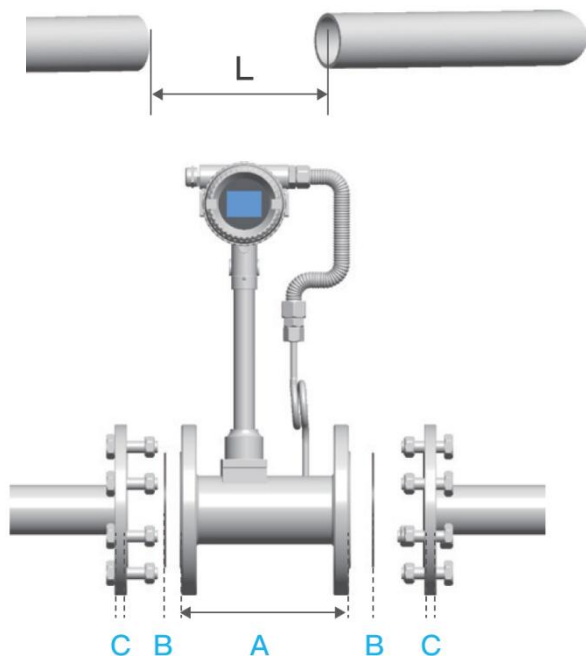
Where:

L = width of pipe section to be cut out

A = flow meter width (outer edges)

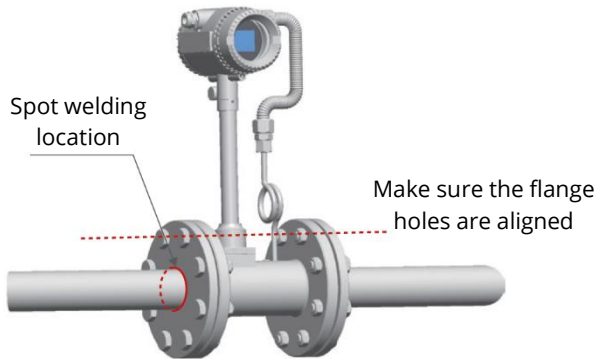
B = gasket thickness

C = flange thickness

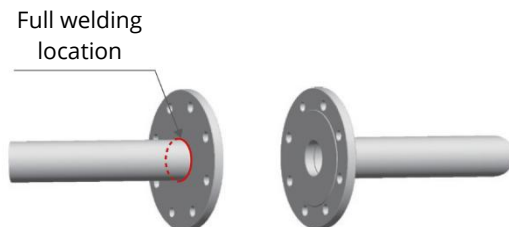


Step 3 - Fit Flow Meter

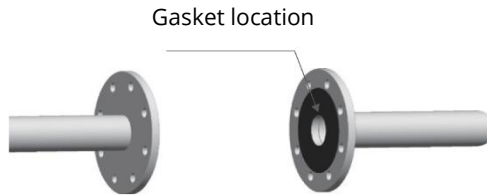
- Place the gaskets in the flange slots
- Clamp the vortex flowmeter and bolt the flowmeter.
- Spot weld the flange at the cut surface to confirm the flange is installed firmly



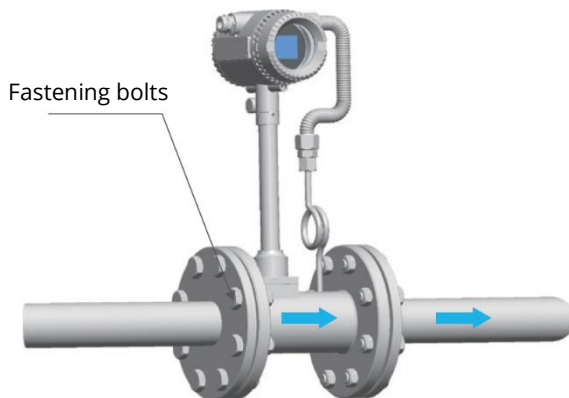
- Remove the vortex flowmeter and gasket and fully weld the left and right flanges



- After the weld has cooled, place a gasket on each side of the flange



- Clamp the flowmeter
 - Make sure the direction indicated on the flowmeter and the direction of gas / steam flow are the same.
- Fix the flowmeter with the fastening bolts,



Installation – Electrical



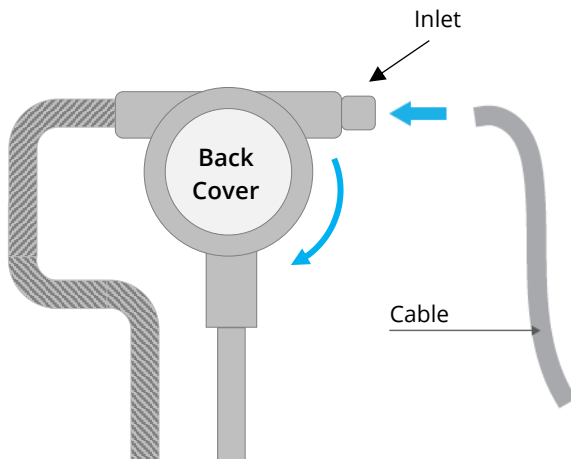
WARNING! Incorrect wiring can damage the sensor or cause it to work incorrectly.

Notes:

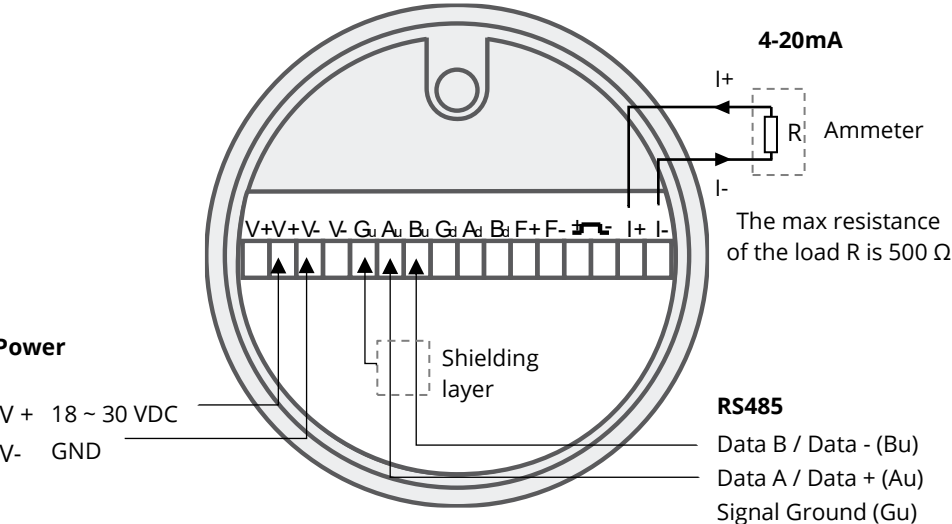
- Follow all local and national safety requirements and regulations for electrical installations.
- **The system must be disconnected from any power supply during installation and maintenance work.**
- Any electrical work on the system is only allowed by authorised and qualified personnel.

Unscrew the back cover (clockwise) to access the terminals

- The side with the LCD screen is the front
- The head can be rotated, please do not use the direction of the metal threaded pipe

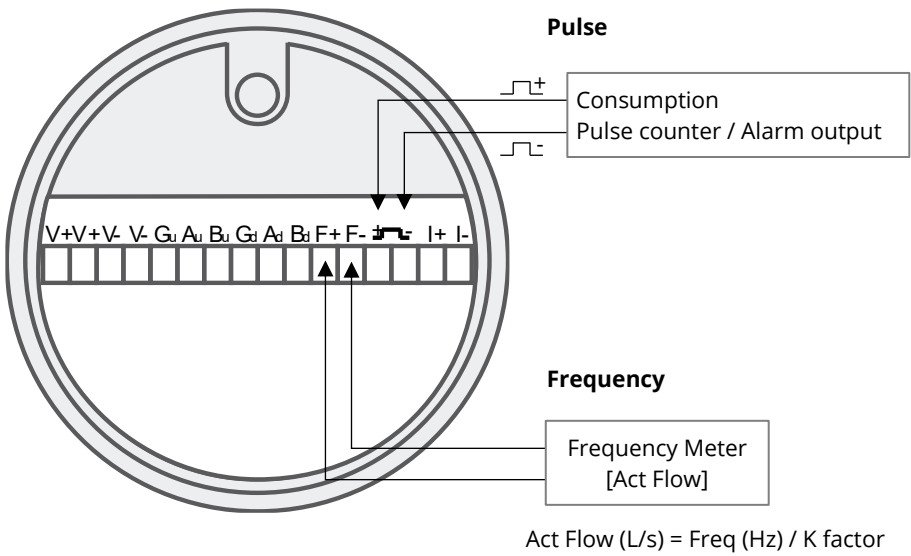


Wiring – Power, Modbus and 4-20mA

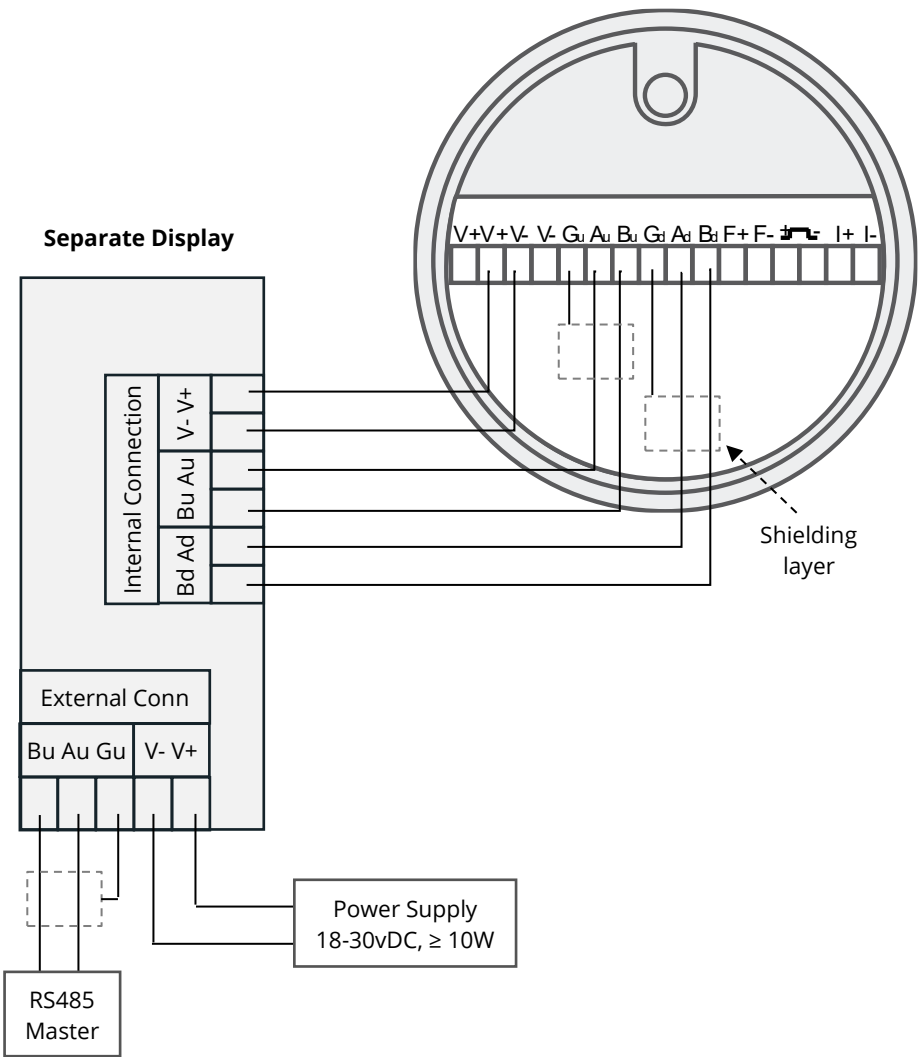


The Signal Ground (Gu) is an optional terminal. Its use can increase electromagnetic compatibility and increase signal anti-jamming capability.

Wiring – Pulse and Frequency



Wiring – Split / Separate Display



Using the Flow Meter



Operating the Flow Meter



WARNING! Make sure the sensor is installed and wired correctly before powering up the sensor. Only use 24vDC to power the sensor.

Turning On

Connect the flow meter to 24vDC power. The sensor will start powering up automatically. There is no on/off switch on the sensor.

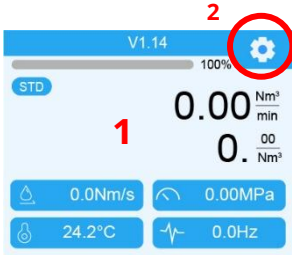
On powering up:

- The CAA Sensors logo will appear on the screen.
- After a few seconds, you will see flow meter home screen.
- To view / change the flow meter's settings, unscrew the front cover



Unscrew front cover to
access display

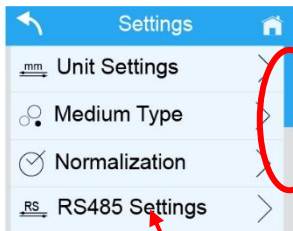
Using the Display



Home Screen

1. Data / Measurement Readings
2. View / change settings

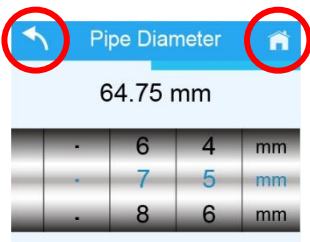
Navigation



Scroll up and down to see other options

Click on an item to view / change settings

Press the Back arrow to return to the previous screen



Press the Home icon to return to the home screen



Slide left and right to see more options

Menu Options

Menu	Sub Menus	Options / Comments		
Unit Settings	Flow Unit	m ³ /h (N & S)	l/min (N & S)	Kg/h
		m ³ /min (N & S)	l/s (N & S)	Kg/min
		m ³ /s (N & S)	cfm (N & S)	Kg/s
	Velocity Unit	m/s (N & S)	ft/s s (N & S)	
	Consumption Unit	m ³ s (N & S)	ft ³ (N & S)	kg
	Temperature Unit	°C	°F	
Medium Type	-	Steam (H2O) Air Argon (Ar) Carbon dioxide (CO2) Carbon monoxide (CO) Helium (He) Hydrogen (H2)	Nitrogen (N2) Nitrous oxide (N2O) Sulfur Hexa. (SF6) Oxygen (O2) Methane (CH4) Ethane (C2H6) Propane (C3H8) Butane (C4H10)	
	Note: The flow meter is calibrated in air. If you select another gas type, the flow meter will automatically adjust its readings to match the gas selected. If you require calibration in real gas, contact CAA Sensors or your local distributor			
RS485 Settings	Device Address	<u>Options</u>	<u>Default Settings</u>	
	Baud Rate	1 to 247 1200 2400 4800 9600 14400 19200 38400 56000 57600	1 9600	

Menu	Sub Menus	Options / Comments	
		115200	
	Parity	None Odd Even	None
	Stop Bits	1 2	1
	Response Delay	0 to 999 ms	0
Analog output	4-20mA Channel	<u>Options</u>	<u>Default Settings</u>
		Flow	Flow
		Velocity	
		Pressure	
		Temperature	
		Act Flow	
		Act Velocity	
		Frequency	
	4-20mA Scaling - Low	±0 to ±9999999.99	0.00 Nm/s
	4-20mA Scaling - High	±0 to ±9999999.99	
Pulse / Alarm Output	Channel	Pulse Channel (Default) Alarm Channel	
	Pulse Settings	Pulse Channel = Nor Consumption Pulse unit option: <ul style="list-style-type: none"> • 1m³ / pulse (default) • 5m³ / pulse • 10m³ / pulse 	
	Alarm Settings	Alarm Channel Alarm Type Alarm Threshold Alarm Hysteresis	
Gauge Pressure Zero Offset			

Menu	Sub Menus	Options / Comments
Normalisation	Temperature Pressure	<p>The Normalization screen lets you change the reference conditions of the flow meter. The Flow Meter will readjust its calculations to suit the new normalization values.</p> <p>The normalization setting should only be changed if the flow meter is installed under conditions that differ from the standard calibration (20°C, 1 bar, 0% relative humidity).</p> <p>Default Values:</p> <ul style="list-style-type: none"> • Flow Unit Prefix: Normal • Temperature = 20°C • Pressure = 100.00kPa
System Settings	Brightness	<p>View / change:</p> <ul style="list-style-type: none"> • Screen rotation – rotate the screen by 90 degrees • Screen brightness • Timing for screen lock - The screen is set to automatically lock after 60 seconds
	Screen Timeout	<p>The screen is set to automatically dim after:</p> <ul style="list-style-type: none"> • 15 seconds • 30 seconds • 1 minute (default) • 2 minutes • 5 minutes • 10 minutes
	Language	English or Chinese
	System information	<ul style="list-style-type: none"> • Power Up Times: Number of times the sensor has been disconnected and reconnected to power • Sensor Information: Serial Number, hardware version and software version • Display Information: Serial Number, hardware version and software version

Menu	Sub Menus	Options / Comments
Advanced Settings		<p>These settings are password protected. They should not be changed as they will affect the flow meter readings and accuracy.</p> <p>Advanced settings let you change:</p> <ul style="list-style-type: none"> • Velocity Offset Ratio • Consumption • Pressure Setting • Pressure Offset • Temperature Offset • Cut Off Velocity <ul style="list-style-type: none"> ○ This is the minimum velocity the flow meter can detect. If the flow is less than the cut off velocity, the flow meter will read '0'. The flow meter is not calibrated for velocities less than 1.5m/s. • Velocity Filter Grade • Anti-vibration grade • Act Channel • K Factor • Change Password • Restart Device

Modbus Registers

Default Modbus Communication settings

Modbus settings can be changed to suit system requirements

Default Modbus RTU (RS485) Settings					
Address	Baud Rate	Frame / Parity / Stop Bit	Response Time	Response Delay	Frame Spacing
1	9600	8 / N / 1	1 Sec	0 Milliseconds	7 Characters

Holding Register Definition

Logical channels, data and related holding registers

- Modbus read command: 0x03
- Modbus write command: 0x06 for single register, 0x10 for multiple register
- Coil registers write command: 0x05

Process Data Format: supports two data types: IEEE 754 float data and unsigned int data.

Byte Order = Little Endian Byte Swap.

- 32bit: CD AB
- 64 Bit: GH EF CD AB

Modbus Registers

Holding Register	Data Type	Byte Length	Description	Comments	Read / Write
Process Data					
0	FLOAT L	4	Standard Flow		Read
2	FLOAT L	4	Standard Velocity		Read
4	DOUBLE L	8	Standard Consumption	Write "0" to clear value	Read / Write

Holding Register	Data Type	Byte Length	Description	Comments	Read / Write
8	FLOAT L	4	Temperature		Read
10	FLOAT L	4	Guage Pressure		Read
12	FLOAT L	4	Actual Flow		Read
14	FLOAT L	4	Actual Velocity		Read
16	DOUBLE L	8	Actual Consumption	Write "0" to clear value	Read / Write
20	FLOAT L	4	Density		Read
22	UNSIGNED LONG	4	Standard Consumption (4 byte value type)	Write "0" to clear value	Read / Write
24	UNSIGNED LONG	4	Actual Consumption (4 byte value type)	Write "0" to clear value	Read / Write
26	UNSIGNED INT	2	Gas Type	0: Air (Default) 1: Oxygen (O2) 2: Nitrogen (N2) 3: Hydrogen (H2) 4: Carbon Monoxide (CO) 5: Carbon Dioxide (CO2) 6: Sulfur Hexafluoride (SF6) 7: Argon (Ar) 8: Helium (He) 9: Nitrous Oxide (N2O) 10: Methane (CH4) 11: Ethan (C2H6) 12: Propane (C3H8) 13: Butane (C4H19)	Read / Write
27	UNSIGNED INT	2	Flow Unit	0: m ³ /h (Nm ³ /h) 1: m ³ /min (Nm ³ /min) (default) 2: m ³ /s (Nm ³ /s) 3: l/min (Nl/min) 4: l/s (Nl/s) 5: cfm (Ncfm) 6: kg/h	Read / Write

Holding Register	Data Type	Byte Length	Description	Comments	Read / Write
				7: kg/min 8: kg/s	
28	UNSIGNED INT	2	Velocity Unit	0: m/s (Nm/s) (Default) 1: ft/s (Nft/s)	Read / Write
29	UNSIGNED INT	2	Consumption Unit	0: m ³ (Nm ³) (default) 1: ft ³ (Nft ³) 2: kg	Read / Write
30	UNSIGNED INT	2	Temperature Unit	0: °C (default) 1: °F	Read / Write
31	UNSIGNED INT	2	Pressure Unit	0: Pa 1: hPa 2: kPa (Default) 3: MPa 4: mbar 5: bar 6: psi	Read / Write
34	FLOAT L	4	Normal Temperature	Measured in °C Default = 20°C	Read / Write
36	FLOAT L	4	Normal Pressure	Measured in kPa Default = 100kPa	Read / Write
38	UNSIGNED INT	2	Filter Grade	1 to 255 Default = 5	Read / Write
39	FLOAT L	4	Flow Factor	Value must be > 0 Default = 1	Read / Write
<p>Flow factor is used to compensate the flow value. Flow shown on Sensor's Display = Measured Flow x Flow Factor Example: Measured flow = 50 Nm³/min. Flow Factor = 0.8. Then the flow shown on the sensor's display = 50 x 0.8 = 40 Nm³/min</p>					
41	FLOAT L	4	Atmosphere Pressure	Used to compensate gauge pressure Default = 100kPa	Read / Write
70	FLOAT L	2	Velocity Cutoff	Value must be > 0 Default = 1.5 m/s	Read / Write

Holding Register	Data Type	Byte Length	Description	Comments	Read / Write
72	FLOAT L	4	Vortex Meter Factor	P/L	Read / Write
74	FLOAT L	4	Vortex Output Frequency	Measure in Hz	Read
Vortex Frequency Output / Vortex Meter Factor = Act Flow (L/s)					
101	UNSIGNED INT	2	Software Version		Read
102	UNSIGNED INT	2	Hardware Version		Read
103	DOUBLE L	8	Serial Number		Read
Modbus Communication					
Note: The Modbus Communication settings will take effect after writing a “1” to the holding register address 50. Then the Modbus master must change communication settings accordingly in order to communicate with the slave.					
50	UNSIGNED INT	2	Restart device Write “1” to restart device		Write
51	UNSIGNED INT	2	Device address	1-247 Default = 1	Read / Write
52	UNSIGNED INT	2	Baud Rate (bps)	12 = 1200 bps 24 = 2400 bps 48 = 4800 bps 96 = 9600 bps (default) 144 = 14400 bps 192 = 19200 bps 384 = 38400 bps 560 = 56000 bps 576 = 57600 bps 1152 = 115200 bps	Read / Write
53	UNSIGNED INT	2	Parity	0 = None (default) 1 = Odd 2 = Even	Read / Write
54	UNSIGNED INT	2	Stop Bit	1 = 1 bit (default) 2 = 2 bit	Read / Write

Holding Register	Data Type	Byte Length	Description	Comments	Read / Write
55	UNSIGNED INT	2	Response Time Out	0 – 255 ms 1ms/step Default = 0m/s	Read / Write
Coil Register Table					
0	UNSIGNED INT	2	Restart Modbus Communication	Read: Always 0 Write: 0x0000 = Do Nothing Write: 0xff00 = Restart	Read / Write

Trouble
Shooting



Trouble Shooting

Problem	Possible Causes	Suggested Action
Readings are different than expected	Flow meter installed incorrectly, e.g. upside down, too close to bends	Check installation
	Flow meter is wired incorrectly	Check Wiring <ul style="list-style-type: none">• 4-20mA wiring uses 3-wires or 4 wires (depending on the sensor)• Modbus uses 4 wires
	Flow meter is due for calibration	Calibrate sensor. CAA Sensors can help with calibration
	Incorrect flow meter for your system	Check that the sensor's specifications are suitable for your system.

Warranty

CAA Sensors provides a 12-month warranty for all sensors. The warranty covers materials and workmanship under the stated operating conditions from the date of delivery. Please report any findings immediately and within the warranty time.

If faults occur during the warranty period CAA Sensors will repair or replace the defective unit, without charge for repair labour and material costs but there is a charge for other services such as labour to remove or reinstall the instrument, transport and packing. Warranty repairs do not extend the period of warranty.

The following damage is excluded from this warranty:

- Improper use and non-adherence to the user manual.
- Use of unsuitable accessories.
- External influences (e.g. damage caused by vibration, damage during transportation, excess heat or moisture).

The warranty is cancelled when one of the following situations occurs:

- The user opens the measurement instrument without a direct request written in this manual.

- Repairs or modifications are undertaken by third parties or unauthorised persons.
- The serial number has been changed, damaged or removed.

Other claims, especially damage occurring on the outside of the instrument (e.g. dents, marks), are not included unless responsibility is legally binding.

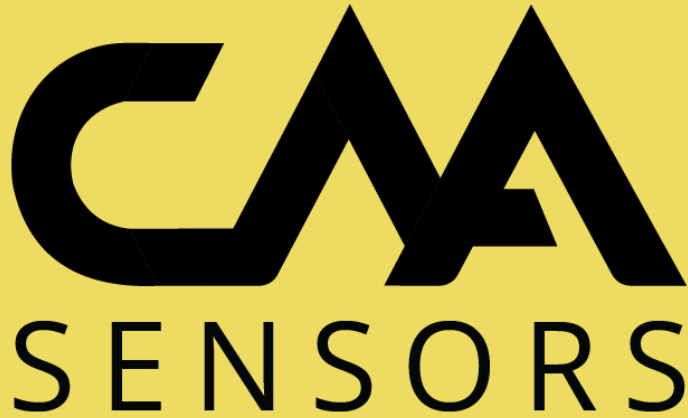
Calibration

The sensor is calibrated before delivery. The calibration date is printed on the certificate which is shipped with the sensor.

Flow meters require calibration to remain accurate. The frequency of calibration depends greatly on the level of contamination within your system.

We recommend you calibrate the sensor every 2 years (provided the sensor is not exposed to contaminants or relative humidity above 85%). Calibration is excluded from the product warranty. For more information, contact CAA Sensors:

- Phone: +61 494095632
- WhatsApp: +61 494095632
- E-mail: sales@caasensors.com



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